# **Behmor 1600 Operations Manual**

## Part 1: Introduction to the Behmor 1600

Thank you for purchasing the Behmor 1600. I am confident that the coffee you roast will be the freshest you have ever enjoyed. You will quickly come to find, as I did, that roasting coffee is easy, and will provide immeasurable pleasure along with unparalleled coffee.

This manual is comprised of all the information and advice we can impart for roasting with the Behmor 1600. By taking the time to thoroughly read and follow the advice in this manual, you will experience fewer troubles and more enjoyment from your coffee roasting.

Thank you, Joe Behm- Behmor 1600 Inventor

#### About The Behmor 1600:

The Behmor 1600 is the world's first and only one-pound\* capacity home coffee roaster, taking up to a pound of green coffee to second crack without emitting visible smoke through the use of patent pending smoke suppression technology. It is the only home roaster in the world manufactured with a variable speed motor to properly agitate beans, allowing for more efficient cooling and chaff removal.

\* The 1 pound capacity is based upon an input voltage of 120v. The actual capacity and results may vary according to your power company's supply into your home. For Full City+ roasts, we recommend you reduce the quantity of the roast to  $\frac{1}{2}$  pound.

#### The Behmor 1600 is not intended to roast coffee to levels known as Vienna, French, or Italian.

The Behmor 1600 is designed to provide user options of adjustable roast times, roast profiles, and cooling times, all at your fingertips, on the easy-to-use control panel. The system will roast according to the roast Profile you have chosen, taking into account how much you are roasting and any additional time your have added. The roast times can fine tuned by using the +/ - buttons. To provide further options, the system has been designed to allow the user to choose various roast profiles that can alter the nuances of each coffee

Cooling is an equally important aspect of insuring the finest end results when roasting. The Behmor 1600 is pre-programmed to immediately go into a cooling cycle once the roast cycle has been completed. It can also be controlled manually. Both cooling features utilize a uniquely designed multi-speed motor, and a fan that cools the beans while separating the chaff by pushing it into the chaff tray for easy disposal.

#### The Behmor 1600 is not a set and walk away device, always stay by the roaster when it is in use.

Never leave the roaster unattended when it is in use. User supervision is required to control the roast. Preset times and programs are merely estimates and a manual cooling button is provided so the user can cease the roast at any time. It is your responsibility to act and use the Behmor 1600 in a safe manner as described in all sections of the manual including "Safeguards" and "Warranty". Like all foods placed close to high heat, coffee beans can ignite.

## **Important Safeguards**

When using ANY electrical appliance(s), basic safety precautions should always be followed, and are the sole responsibility of the user/owner, including the following:

- 1. <u>Never leave the Behmor 1600 unattended when in use</u>. Like all food products <u>coffee beans can</u> <u>ignite</u>. The user must always insure that the chaff collection tray and roaster roasting drum are properly in place when roasting.
- <u>Never roast coffee past 10 seconds into 2<sup>nd</sup> crack</u>. Past this point the beans could ignite. If you see heavy smoke, immediately cool the roast.
- 3. <u>If you see a bean fire, turn off and unplug the Behmor 1600</u>. Do not open the door until it has cooled down. To avoid risk of electric shock, never put water in it, or on it, to cool it down or stop it.
- 4. Always operate the Behmor 1600 in a properly ventilated environment with good clearance around the exhaust outlets. Make sure no objects or obstructions of any kind can impede, obstruct or cover the exhaust outlets. The exhaust outlets should always have a minimum of 18" inches (46cm) clearance above and around on all sides
- 5. Do not use any attachments, and/or items or make any modifications that are not explicitly approved by Behmor Inc. in, on or to the Behmor 1600. Using such items or making modifications is strictly prohibited and automatically voids all warranties and relieves Behmor Inc. of any/all liabilities arising from such misuse and tampering.
- 6. Do not use high chaff green un-roasted coffee. The use of such items may cause the roaster's functions such as the smoke suppression feature, safety features and roast times to be negatively impacted. We recommend you use only reputable bean suppliers or those on our approved bean supplier list.
- 7. Do not touch hot surfaces. This includes: front door, top, back, exhaust, exhaust covers and sides of the Behmor 1600. Always use adequate oven mitts or gloves when handling hot surfaces.
- 8. ADULT supervision is absolutely necessary. This is the responsibility of the user/owner when the Behmor 1600 is being operated near children or in households with children present.
- 9. Unplug the Behmor 1600 from the outlet when not in use or cleaning. NEVER operate the Behmor 1600 with a damaged cord or plug. Do not immerse cord, plug or the Behmor 1600 itself in water or other liquids. To disconnect the Behmor 1600, make sure it is not running, then properly/firmly grip the plug and pull from wall outlet. Do not pull or tug on the power cord.
- 10. Do not use outdoors (including garages) and do not use with extension cords. As with any appliance the use of extension cords could adversely affect roaster functions and dramatically extend roast times. The roaster is an indoor/ kitchen appliance and not intended for outdoor use.
- 11. Do not place the Behmor 1600, on or near hot gas and/or electric burners, in a heated oven or in close proximity to easily flammable material.
- 12. Use only on a stable, heat-resistant surface. Place the Behmor 1600 at least 18" inches (46cm) from ALL walls or cabinets and have <u>at least 18" inches (46cm) clearance</u> above unit, this is to include exhaust cover and vent holes.
- 13. Use extreme caution when working near the hot surfaces and heating elements. Use care when removing the chaff tray as it too becomes very hot.
- 14. It is the user's responsibility to be 100% sure all connections are secure and that the lid and latch to the roasting drum, and door to the roasting chamber have all been closed and secured properly before any use.
- 15. Never open the Behmor 1600's front door when roasting elements are on.

- 16. Do not clean the interior with any metal cleaning pad or any cleaning solvents containing caustic chemicals or abrasives. **Simple Green is our recommended cleaner**, however other non-caustic, non-abrasive cleaners can also be used. Always unplug the roaster and make sure it is fully cooled when cleaning. Never spray the quartz heating elements when hot. Do not clean the quartz heating elements.
- 17. Do not use the Behmor 1600 for anything other than its intended use.
- 18. Never exceed the recommended maximum roast capacity of 1 pound (16 ounces or 454 grams.)
- 19. Do not allow contact with any objects. A fire may occur if the Behmor 1600 is covered or is touching flammable material, including curtain, draperies, walls, etc., when in operation.
- 20. Do not place or store any objects or material other than items supplied by Behmor Inc. such as the roasting roasting drum and chaff tray on or in the Behmor 1600.
- 21. Unplug the Behmor 1600 before changing/replacing the interior light bulb.
- 22. The Behmor 1600 comes equipped with a polarized plug (one prong is wider then the other) that will fit only one way in a polarized outlet. If the plug does not fit the outlet properly, turn the plug the other way; if it still does not fit, contact a qualified electrician for assistance.

DO NOT ATTEMPT TO ALTER ANY SAFETY FEATURE of the Behmor 1600. To do so voids all explicit and implied warranties /guarantees and relieves Behmor Inc. of any/all liabilities arising from such misuse and tampering.

**Remember: You control the roaster.** 

#### Never leave the Behmor 1600 unattended when in use.

## The Behmor 1600 is <u>NOT</u> a set and walk away appliance!!

Preset times and programs are merely estimates and manual cool buttons are provided so the user can cease the roast at any time. It is your responsibility to act and use the Behmor 1600 in a safe manner as described in all sections of the manual including Safeguards and Warranty.

**Online Registration: http://www.behmor.com/customer-support.php** 

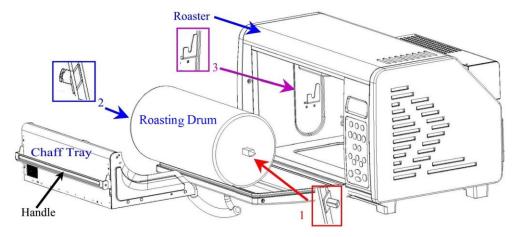
#### Check Regularly for Manual Updates: http://www.behmor.com/updates-manuals.php

#### Technical Support: http://www.behmor.com/tech-support.php

**IMPORTANT NOTICE:** Behmor Inc. reserves the right to make changes to its products or to discontinue any product or service without notice. Further Behmor Inc. advises its customers, distributors and potential customers that it is their responsibility and theirs alone, to obtain the latest version of relevant information via our website (www.behmor.com) or Behmor Inc. agents.

## Part 2: Know Your Roaster

In the box you should receive a roaster, roasting drum, chaff tray, and cleaning brush.



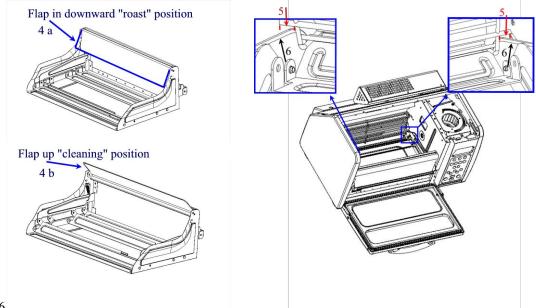
**Roasting drum**: The roasting drum opens at one end to be filled with green coffee beans. One end has a square peg (red arrow- #1), which can only fit into the motor drive (inside right-not shown). The other end has a grooved round peg (blue arrow- #2) that fits into the roasting drum slot (purple arrow- #3).

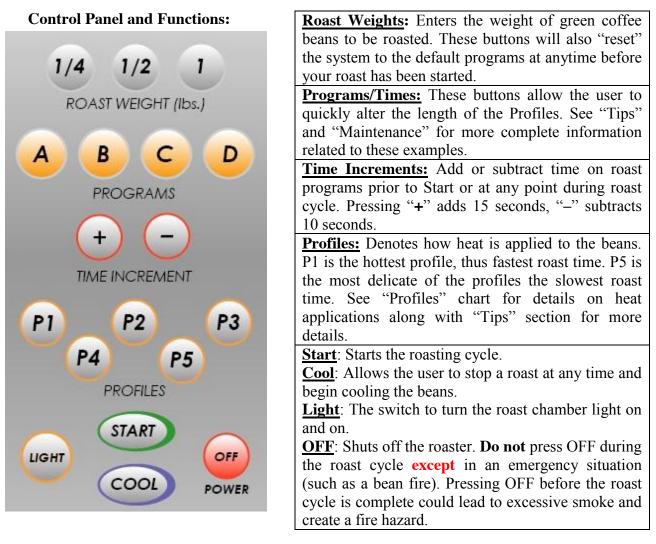
**Chaff Tray:** The chaff tray collects chaff that falls from the roasting drum or is pushed into the tray by the cooling fan. The tray can also be used as a "dust pan". Remove the tray; remove the roasting drum, then using the brush sweep the remaining chaff into a pile. Place the tray at the lip of the roasting chamber and using the brush, sweep the remaining chaff into the tray. Before inserting the chaff tray, check that the flap is in a "roast" position. It should be pointed slightly downward so that as the roasting drum rotates, it will not catch and jam. Next, depress the spring-loaded handle downward (see below). This allows the vanes to drop flat for roasting drum clearance. Slide the chaff tray under the roasting drum, releasing the handle after the tray is in place.

**Proper Chaff Tray Placement:** To ensure the chaff tray does not impede the rotation of the roasting drum, proper placement is critical. Please take a moment to do the following:

- 1) Open the roaster door. Note the grill that protects the quartz roasting elements extends across the back except for small gaps (#5 arrows below) on the left and right sides.
- 2) Slide the chaff tray into place, making sure the front of its sidewalls (#6 arrows below) slide all the way into the gaps (#5 arrows below).
- 3) Make a mental note of the tray position (both front and back) for future reference.

**Cleaning the Chaff Tray**: Remove the chaff tray by depressing the handle to flatten the vanes, and slide the tray out of the chamber. Swing the flap up (shown below in 4b) from its "roast" position (4a) to allow the tray contents to be dumped. Remember to move the flap back into a downward "roast" position (4a) in preparation for your next roast.





**Roast Cycle:** The system will roast according to the Profile you have chosen, taking into account how much you are roasting and any additional time your have added. When the roast time has reached 59 seconds remaining, the digital display will blink on and off. If you desire to add time, you can do so (up to Profile maximums) until the display reads 00:01. If you allow the system to go to 00:00, it will automatically go into it's pre-programmed cooling cycle.

**Cooling Cycle:** The system has two cooling cycle programs, Manual and Automatic. The Automatic cooling cycle starts when the roasting timer goes to 00:00. When cooling begins, the display will show the countdown time for cooling. There is also a manual cooling cycle option available. Should you decide at any time to end a roast, simply press the "Cool" button and cooling will begin. As with automatic cooling, the system timer will reset and show a new countdown for the cooling cycle.

Each system's function has been designed for a reason. It is imperative you allow the system to perform as designed for optimal performance and longetivity. This is especially true of the cooling cycle. Failure to comply with these recommendations or those listed in the Important Safeguards could result in a potential safety hazard. If you do not understand a function or parts of the system, email us at tech@behmor.com and we will do our best to answer any questions you might have. Please include a phone number so we can, if necessary, call to better answer to your question.

## **Part 3: System Preparation, Start-up and Programming**

**System Check:** To insure all functions are working properly press each button within each group <u>in the</u> <u>following order</u>:

- Press all "Weight" buttons starting with  $\frac{1}{4}$ ,  $\frac{1}{2}$ , to 1, noting time in the display changes.
- Press the "Profiles" buttons starting with P1 through P5, noting changes on the display.
- Press Programs A through D, again noting display changes.
- Press each time increment (+ then -), Light, Cool, then OFF.

Start will be tested in the next step.

<u>Failure to perform this test in the proper sequence, as noted above, could give the false impression the C</u> and D buttons are not functioning.

**Preparing the Behmor 1600 for Use:** Before the first time you use your roaster, remove the cleaning brush from the roasting drum, remove stray pieces of packing material from the roasting chamber, and clean the interior with a moist cloth.



This procedure, also referred to as a <u>dry burn</u>, is necessary to help eliminate any residue left in the roaster during the manufacturing process while also serving to "season" the roaster and door gasket. During the first few roasts you may see some very faint smoke from the exhaust or gasket area but this should cease as the system self-cleans, seasons and fine-tunes itself. This same procedure is used for periodic system self-cleaning coupled with Simple Green or other non-caustic, non-abrasive cleaner, as described later in "Part 6: Maintenance."

**Getting Started:** Insert  $\frac{1}{4}$  pound\* of green coffee beans in the roasting drum, close and make sure the roasting drum clasp is securely in place.

Next, carefully place the roasting drum into the roasting chamber as shown above, inserting the right end (square peg – red arrow in diagram) into the motor drive while laying the left end (round peg with groove – blue arrow in diagram) onto the holder. You may find the square peg requires slight rotation of the roasting drum for it to slide fully into place. You will know it is place when the left (round) side's groove drops into the holder's cut away. Always double-check to insure the roasting drum is properly in place.

Install the chaff tray by gently depressing the spring loaded handle downward, slide it into the roasting chamber until it goes no further, and release the handle. Improper placement can prevent the roasting drum from rotating properly, causing a jam. (See Chaff Tray Instructions above for further details)

Close the roaster door ensuring it is closed tightly.

**Preheat**: We've found through testing, a more robust roast can be achieved by doing a 2 minute preheat\*\* of the system. Press any weigh and then Start. Allow the system to run for up to 2 minutes. Press stop, insert roasting drum, tray and start your roast. Remember to use caution while working around hot surfaces.

**\*\*Preheat for a maximum 2 minutes.** Longer times can activate a safety feature that will prevent starting the roast!

\* Whether new to, or experienced with roasting coffee, start off by roasting at least four <sup>1</sup>/<sub>4</sub> pound batches on P1 to begin developing an understanding of the subtle nuances of roasting coffee with the Behmor, including the snapping sounds and aromas associated with a completed roast described in "Section 4: Roasting Coffee." Once comfortable with the roaster, migrate to a few <sup>1</sup>/<sub>2</sub> pound roasts and finally to 1 pound roasts if you desire. Always remember to think about where your roast will be in 15 seconds as well use our Key Tip (#3) found in "Part 5: Tips." <u>NEVER START with quantities above <sup>1</sup>/<sub>4</sub> lb when first getting to know the roaster !!!</u>

Select and Set Roasting Profile: .

#### Profile P1 (Default) - Hard Bean (Highest Heat Profile)

Weight - Profile	Press in following order	Start Time / Max Time**
<sup>1</sup> / <sub>4</sub> Pound roast - P1	1/4 START	8:30 / 10:00
<sup>1</sup> / <sub>2</sub> Pound roast - P1	1/2 START	12:00 / 13:30
1 Pound roast - P1	1 START	18:00 / 20:30

#### **Profile P2 - Hard Bean**

<sup>1</sup> /4 Pound roast – P2	1/4 P2 8 START	9:30 / <mark>10:30</mark>
<sup>1</sup> / <sub>2</sub> Pound roast – P2	1/2 P2 B START	13:00 / <mark>14:30</mark>
1 Pound roast – P2	1 P2 B START	20:00 / 22:30

#### Profile P3 – Soft Bean, Low Grown, Espresso Blends

<sup>1</sup> / <sub>4</sub> Pound roast – P3	1/4 P3 C START	10:00 / <b>11:00</b>
<sup>1</sup> / <sub>2</sub> Pound roast – P3	1/2 P3 C START	14:00 / <b>15:30</b>
1 Pound roast – P3	1 P3 C START	21:30 / 23:30

#### Profile P4 – Soft Bean, Low Grown, Espresso Blends

<sup>1</sup> / <sub>4</sub> Pound roast – P4	1/4 P4 0 - START	10:20 / <mark>11:30</mark>
<sup>1</sup> / <sub>2</sub> Pound roast – P4	1/2 P4 0 (START)	14:40 / <mark>16:30</mark>
1 Pound roast – P4	1 P4 0 (START)	22:40 / 24:30

#### **Profile P5** - Hawaiian/ Island Coffees- City/City+ (Lowest Heat Profile)

<sup>1</sup> / <sub>4</sub> Pound roast – P5	1/4 PS D + START	10:45 / 12:30
1/2 Pound roast – P5	1/2 P5 0 + + START	15:30 / 17:30
1 Pound roast – P5		23:30 / 25:30

Roasting times will vary according to actual in-home voltage. P4 and P5 times shown have been adjusted to match in-home times to  $2^{nd}$  crack. See further data in "Part 5: Tips" on voltage/ time issues.

\* System self clean/dry burn as explained in "Part 6: Maintenance."

\*\*Maximum Times denote the maximum allowed roast time per pre-set profile and weight. This feature is meant to limit over-roasting the coffee beans. See further data in Part 5: Tips."

## Part 4: Coffee Roasting

#### About Roasting:

For those new to roasting coffee, you will find it is not simply done by pushing buttons on a piece of equipment. It is an interactive process that relies heavily on the senses and decisions of the user. First, you must use your sense of sight to recognize the transition of the beans changing from a green to brown color and the presence of light colored smoke to determine you are finished when taking the roast to a darker level. Then, you must use your sense of hearing to identify the sounds the beans make as they roast. Coffee beans possess a natural "pop up thermometer" in the form of different cracking sounds at defined points in the roasting process Lastly, you must use your sense of smell to recognize distinct changes in aroma from green and grassy to a roasted coffee smell as the internal temperature rises in the beans just prior to first crack, and light smoke aroma when taking the beans into second crack for darker roasts.

The terms "First Crack" and "Second Crack" are terms frequently used in coffee roasting and defined as:

**First Crack:** These are the first distinct popping sounds indicating that roasting is beginning to occur as the bean structure changes with expansion, and they emit their water content via steam. These sounds may be sporadic or may occur continuously for around one minute. This is the point at which the sugars within the bean start to caramelize.

**Second Crack:** The second distinct set of sounds will also be initially sporadic, but usually more rapid, pronounced and higher pitched than the sounds of the first crack. If allowed to continue into second crack the interval between cracks will become increasingly rapid, creating a crackling sound similar to rice cereal after milk has been added. <u>Extreme Care must be taken</u> at this point to be ready to press the "Cool" button, as smoke levels will rise rapidly. **Never roast past 10 seconds into 2<sup>nd</sup> crack. If heavy smoke is seen, begin cooling immediately**.

#### The Progression from First Crack to Second Crack:

The first series of cracks will last somewhere between 1 and 1.5 minutes depending upon on bean type and quantity of beans being roasted. Decaffeinated and aged or monsooned coffees will go through these stages and become darker more quickly than regular coffees. <u>Think of this series of cracks as your alarm bell</u>. At this point your coffee will be tan in color and, depending upon ones own tastes, or bean type, can be stopped any time from this point on. 2<sup>nd</sup> crack is not a requirement for ending your roast.

There is often, but not always, a silent period between first and second crack. During this period, the coffee is taking on more of its distinct flavors and darker colors. Depending upon one's own tastes and bean type, the roasting cycle can be stopped and cooling begun.

If you have chosen to try a darker roast, you will continue beyond this point and hear the cracking sounds start up again. This is second crack. Again, the sounds will initially be irregular. Now is when most of the greatest nuances and flavor characteristics emerge. Most excellent single origin coffees and some blends invariably show their greatest character when sent into the cooling stage at the start of or just prior to the start of second crack. If you do choose a darker roast, we strongly recommend you reduce the amount of coffee you are roasting to ½ pound or less for greater control.

At this time <u>manual cooling can be started</u> by pressing "Cool" if the timer has not run out and activated the default cooling cycle.

#### **Important Reminders About Roasting:**

- 1. You are in control of the roaster so never leave the roaster unattended when roasting coffee. <u>The Behmor 1600 is NOT a set and walk away device</u>.
- 2. Never roast past 10 seconds into  $2^{nd}$  crack.
- 3. You can end a roast at any time by pressing the cool button.
- 4. Allow 1 hour between roasts
- 5. In Case of a bean Fire, never open the chamber door. The Behmor 1600 should (but may not) automatically react to a bean ignition and shut down with an error message. Once the system has performed a shutdown, unplug the roaster and, if possible, move it outdoors for proper venting. Causes of such an ignition would likely be traced back to using a high chaff coffee or allowing a roast to go well past 10 seconds into 2<sup>nd</sup> crack. As instructed earlier, we strongly advise against the use of high chaff producing coffees or roasting past 10 seconds into 2<sup>nd</sup> crack.

## Part 5: Tips

- 1. Always forward think your roast by 15 seconds. This is the amount of time that is required to start reversing the trend from roasting to cooling. Whether new to, or experienced with roasting coffee, start off by roasting at least four (4) <sup>1</sup>/<sub>4</sub> pound (P1 profile) batches to begin developing an understanding of the subtle nuances of roasting coffee with the Behmor 1600.
- 2. Never gauge your degree of roast by the appearance or non-appearance of 'oils'. The Behmor, being a drum roaster (much like professional coffee roasting equipment) does not tend to form visible "oil" during the roast but rather oil droplets will start to appear in about 24 hours, building up further after several days of rest. If you see heavy smoke, bluish smoke or are in a heavy rolling 2<sup>nd</sup> crack your beans are "dark" and in imminent danger off igniting. Press COOL.
- 3. Key Tip 'Rosetta Stone': To better anticipate a roast hitting 2<sup>nd</sup> crack and for additional roast control use the following time guides.

Adjust times as close to the following using the + or - buttons once you hear the first cracking sound of 1C. This allows you to more accurately control and understand where you are in a roast, especially in cases where you have a bean type that migrates from 1C to 2C seamlessly. This also helps to prevent you from over-roasting your beans.

- a. <sup>1</sup>/<sub>4</sub> lb 1:30 minutes
- b. 1/2 lb 2:10 minutes
- c. 1 lb 3:10 minutes

The times shown are approximately the time it takes from start of the very first snaps of  $1^{st}$  crack (1C) to the start of  $2^{nd}$  crack (2C) for regular coffee. Decaf and aged coffees, such as Malabar, roast faster and get darker more quickly

## 4. Roasting times may vary due to voltage, but a good understanding of the A, B, C, D (Program /Times) to Profiles P1, P2, etc., is as follows:

A to P1 B to P2 C to P3 D to P4 (subtract 30 seconds using) D to P5 (add 30 seconds using)

5. Associated <u>initial start times</u> of A, B, C, D to weights 1/4, 1/2, 1

	1/4	1/2	1
А	8:30	12:00	18:00
В	9:30	13:00	20:00
С	10:00	14:00	21:30
D	10:30	15:00	23:00

6. In order to prevent possible issues with over-roasting, we have built in <u>maximum roast times</u> <u>associated with each profile</u>. If you should happen to be roasting at P1, the system is designed to prevent you from allotting more than 20:30 minutes roast time. This is a safety feature. The same feature is true for the other profiles but with longer times.

	1/4	1/2	1
P1	10	13:30	20:30
P2	10:30	14:30	22:30
P3	11	15:30	23:30
P4	11:30	16:30	24:30
P5	12:30	17:30	25:30

\* When using P1 or P2, in certain instances, Program times C and D, may appear not to function. This is intentional. In those instances C and D's pre-programmed start times exceed the maximum allowed roast time for that profile.

- 7. Quicker cool-down option: After the beans have ceased snapping (approximately 1:30 minutes after cooling has started), while keeping the system on cool, simply open the front door. Doing this will allow a greater airflow over the beans. The one drawback is that a small amount of chaff will blow out past the chaff tray. NEVER STOP THE SYSTEM IMMEDIATELY AFTER COMPLETING A ROAST TO REMOVE THE ROASTING DRUM AND COOL THE BEANS. Stopping the system before reasonable cooling may damage the system's internal electronic components.
- 8. **Know your beans.** Hard Bean (SHB strictly hard bean or HG- high grown) vs. Soft Bean is based on the altitude at which beans are grown. Bean suppliers often post data about grades, such as SHB, HG, etc. when describing the bean characteristics.

A few examples of standard Profiles for types of bean are:

P1-2: All Centrals, Peruvian and Colombians

P3: Brazilians, Africans, Southeast Asians, Malabar\*, Jamaican Blue Mountain and Yauco Selecto (Puerto Rican)

P4-5: Kona and other low grown island coffees (P4 just into  $2^{nd}$  crack, and P5 for shy of  $2^{nd}$  crack)

\* Due to types of processing, aged and Decaffeinated Coffees roast quicker and remind users, as discussed earlier, to never gauge a degree of roast by the appearance of oils or non appearance of oils.

9. Profile Tips and adjustments: http://www.behmor.com/docs/Profile%20adjustmentsv1.pdf

## Part 6: Maintenance

1. After every five roasts\* we recommend you do a system dry burn and interior cleaning. Insert the empty roasting drum and chaff tray, close the front door, press "1/4" then press "Start". Let the system complete an entire roast and cool cycle. Then clean the interior with Simple Green or another non-caustic, non-abrasive cleaner (never use Easy Off, Bon Ami, Ajax, or Comet) after the roaster has cooled. This is done to insure there is no sediment build-up blocking a sensor. To clean your roaster, first make sure it is unplugged! Then lightly spray the metal sides only (always avoid spraying the roasting elements whether hot or cold), allow to sit a minute, then wipe down.

\*Darker roasts require more frequent cleanings and dry burns.

2. It is highly recommended you keep the area in the back lower right corner of the roasting chamber (Fig. A, red box) clean of all oils and coffee roasting sediment. This insures the thermocouple properly reads the roaster temperatures and keeps roasts times normal.





- 3. We also recommend that you clean your DC fan's impellors every four months or sooner, if necessary. In some locations, such as areas of high dust, or other airborne particulates, the impellor blades of the fan will get coated with buildup. This can cause the system's roast times to become extended as adequate and proper air circulation is restricted. The described procedure is found on our website in Update #3 at <a href="http://www.behmor.com/behmor.1600.php">http://www.behmor.1600.php</a>
  - a. Begin this procedure by removing the six screws holding the right outside panel in place, using a Philips head screwdriver.
  - b. Once the panel is removed, a few strong gusts of air on the impellors should remove the buildup. We then suggest you plug in the roaster and press cool to insure the fan is rotating properly. If not, contact tech support.
  - c. While performing the above also we recommend removing the exhaust channel cover (see Fig. D) and cleaning any lint, dust, or stray chaff from the back of the cover and exhaust channels. This maintenance will insure air is allowed to flow freely and not clog exhaust holes.

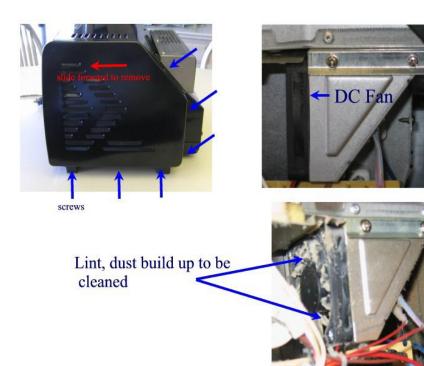


Fig. C

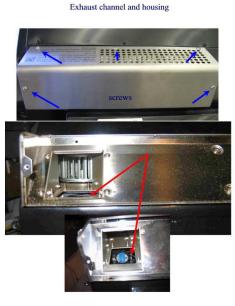


Fig. D

## Part 7: FAQ's and Troubleshooting

My system stopped and an error message reads: 1. Err1 2. Err2 & Err3 3. Err4 4. Err5 5. Err6	<ol> <li>Thermostat is damaged or system has been stored in sub 46F environments*</li> <li>Coffee beans have burned or the oven chamber has experienced an unacceptable rise in heat</li> <li>Draw fan is damaged</li> <li>DC fan is damaged</li> <li>DC motor (roasting drum) is blocked or damaged.</li> </ol>	If an error message appears, immediately cease using the Behmor. Then visit our website's tech pages for solutions and ways to contact tech support. http://www.behmor.com/behmor-1600.php <u>Always check for Updates on our web site</u> *bring the unit into a warm environment to allow sensors to warm & reset. This is a storage issue only
In cooling I noticed a little smoke leakage.	We have worked to seal the door area and other tiny cracks, but to completely seal the system is impossible. On rare occasions, wisps of smoke may appear	We advise gently cleaning the door seal on a regular basis with a damp cloth to ensure no chaff or other particulate matter prevents a proper seal.
When roasting, I noticed a little smoke from the exhaust.	<ol> <li>Occasionally, whether due to the quality of the beans, the darkness of the roast or the quantity of the roast, small amounts of smoke may be seen.</li> <li>During the first couple of roasts there may be a little smoke as the system "seasons" itself.</li> <li>Home wiring could be old and doesn't supply a sufficient amount of voltage to run the system properly.</li> </ol>	<ol> <li>Reduce the quantity of the types of bean that give off smoke.</li> <li>On subsequent roasts the smoke should go away.</li> <li>Try different power outlet for a line carrying a greater amount of voltage</li> </ol>
Sometimes I notice, even when I've added time I can't complete a roast to a desired degree.	In some instances, depending on the wiring in the home, there can be voltage issues that are outside our control. In other instances sediment has been allowed to build up and the interior needs cleaning with Simple Green. See "Section 6: Maintenance."	<ol> <li>Try using a different outlet. In some cases an outlet only a few feet away can have better voltage input and sustainability.</li> <li>Try roasting at a different time of day. As is true throughout the country during summer, the afternoons are when the largest power consumption occurs.</li> </ol>
I tried the above and I still have the same problem.	As stated above in some homes and instances power being supplied by your local power company could be an issue and beyond our control.	Contact Tech Support via email and ask for Short Weight details
While the chamber was still warm I opened the front door and noticed the gasket is wavy in appearance.	The gasket is attached using tiny nipples and not glued so the expansion and contraction caused by heat up and cool down has no ill effects on the materials	
When the roasting drum is turning I hear squeaking.	Like any metal-on-metal rubbing, noises can be emitted over time.	Take a Q-Tip, place a drop of food grade oil on it, and rub the Q-Tip in the grooved area (round peg) of the roasting drum

<b>T</b> /• <b>1</b> /	<b>X7</b> (1 · · · · · · · · · · · · · · · · · ·	
I notice my roasting elements	Yes, this is simply an indication that the	
sometimes shut off in the middle of a	system has reached its set-point in the	
roast, is this normal?	temperature profile.	
Does the on/off cycle of the elements have a negative effect on the coffee?	No. Before using any feature we had the systems tested by coffee professionals to insure the quality of the cup was maintained and not negatively affected.	
What is a safe time to rest the roaster in between roasts?	We recommend 1 hour between roasts, to safeguard the critical system components. is considered a home roaster and is not intended for commercial level production.	Wait 1 hour between roasts.
The square peg on the right side of my roasting drum sticks or does not fit well. Is my roasting drum defective?	No. On rare occasions too much stainless steel is deposited during the coating stage.	Take an emery cloth, emery board or very fine file and lightly remove any burrs or high points on each side. In general the square hole will also expand to accommodate the extra coating within a few roasts
My roasting drum is stuck in the square peg and I'm afraid to pull on it. What should I do?	As stated above, the stainless steel coating is likely too thick.	DO NOT pull on the roasting drum. Take a Q-Tip and apply a drop of food grade oil to the square peg where it enters the receiving end. Now gently move the roasting drum in and out to work the oil in until the olive oil frees the peg. Once it has come loose, use a fine file to remove any high points or burrs. If the roasting drum still sticks, contact tech support and request assistance.
My roast times seem to be longer than they should. Do I have a defective unit?	<ul> <li>No. There are many factors influencing roast times. Those factors include low voltage, old wiring and significant voltage drawdown. Other factors that can significantly extend roast times are: <ol> <li>Beans stored at temperatures of 65 F</li> <li>C) or below, such as in a garage or refrigerator.</li> <li>Use of an extension cord that would cause a voltage drop</li> <li>Using the roaster in a cold environment (below 65 F).</li> <li>Roasting in unusually high heat. The roaster is an indoor appliance designed and approved for kitchen use only.</li> </ol> </li> </ul>	The way to help us determine if there is an issue with the roaster is to do the following: Take ½ pound of green beans that are no cooler than 65 F (18.3 C), in an environment that is no cooler than 65 F (including the roaster) and roast using 1 lb P1 Program A. E-mail us (tech@behmor.com) the times showing on the display when the <b>FIRST</b> crack of 1st was heard and the <b>FIRST</b> crack of 2nd. This data will help us determine your system's status Always include contact data such as phone number and best times to call.
I like my beans oily but don't see this on the beans when I do darker roasts. What can I do?	The design of the Behmor will allow you take roasts to a level that will generate oils. Due to the way heat is applied in this roaster, the oils appear only after several days of rest.	Roast your beans, then let them rest/degas and the oils will appear. Never gauge your degree of roast by the appearance of oils. Aroma is a better indicator of roast level.
When I've finished roasting and even after pressing off, I can hear a very faint humming sound.	What you are hearing is the hum of the system's transformer. This is normal.	Always unplug your roaster when finished roasting.
Are there other reasons why I should unplug my roaster?	<b>Yes.</b> One is that power surges in the lines can destroy electronic circuitry. The second reason is by unplugging the roaster you reset the systems memory. Lastly, by unplugging the roaster we use less energy and place smaller demands on the power grid.	Always unplug your roaster when finished roasting.

# **Limited Warranty**

## The Behmor 1600

**12/6 month Limited Warranty:** Behmor Inc., warrants to the original owner of this product that it is free from defects in material and workmanship for a period of <u>12 months from date of purchase for the Behmor</u> <u>1600 roaster</u> and <u>6 months from date of purchase for roasting drum and chaff tray</u>, providing the Owner Registration Card has been completed and returned to Behmor Inc., within thirty (30) days from the original purchase date or Owner Registration at www.behmor.com has been completed online within (30) days from the original purchase date.

The manufacturer's obligation will be limited to repairing or replacing F.O.B. (address city state zip) any part(s) of the product which is/are defective.

Such warranty will not apply to defects resulting from commercial use, tampering, cosmetic damage, acts of God, accidental breakage, abuse, negligence, neglect, and/ or misuse. This would include damage to the system caused by bean ignitions and failure to properly maintain the Behmor 1600 as referenced in the manual and/or Updates posted on the Behmor Inc website located at www.behmor.com/manual.html.

If the product is defective within the **<u>FIRST 30 days</u>** of the purchase date, please contact Behmor Inc. and they will provide you with a return label, a return authorization and/or send you a new part(s) to replace the defective one(s).

If you must return the product for reasons of malfunction <u>after the first 30 days but within the 12-month</u> warranty period, the following action and steps are required:

- 1. The machine must be packaged securely to protect from damage or breakage in shipment. <u>Behmor</u> <u>Inc. accepts no responsibility for damages occurring in the shipping process</u>. We highly recommend insuring the shipment in case the shipping firm damages the roaster.
- 2. Email Behmor Inc. to obtain a Return Merchandise Authorization (RMA). <u>Then ship prepaid</u> to Behmor Inc., by the most convenient method with the RMA clearly noted on the outside of the box. Also include \$25 for return shipping.
- 3. If you return the product after the 12-month warranty period, enclose \$199.00 plus \$25 in US Dollars, for shipping, handling and insurance and Behmor Inc. will replace/repair your machine and return it to you.

Even if not required, the rights in this warranty are granted to you. This warranty gives you specific legal rights, and you may also have other rights, that could vary from state to state. Return of Owner Registration Card is not a condition precedent to warranty coverage.

Behmor Inc., will not be held liable for any special, incidental, or consequential damage, resulting from possession, use, or loss of use of this product either directly or indirectly.

No returns will be accepted without prior authorization and company issued RMA number. To receive a Return Merchandise Authorization (RMA) email Customer Service at tech@behmor.com for RMA instructions

Date of Purchase \_\_\_\_\_\_ Serial Number \_\_\_\_\_

The Behmor 1600 is intended for indoor (kitchen) household/residential use only.

The Behmor 1600 is not intended to be used commercially or in any commercial/industrial setting. Any commercial usage or attempted commercial usage automatically voids any and all warranties.

## This warranty is non-transferable